LANE REGIONAL MEDICAL CENTER BOARD OF COMMISSIONERS MEETING MINUTES

May 20, 2024

The Board of Commissioners of Lane Regional Medical Center ("Lane") met on Monday, May 20, 2024, at 6:00 p.m. in the Lane Plaza 3rd floor conference room, located at 6550 Main Street, Zachary, Louisiana.

<u>BOARD MEMBERS PRESENT</u>: Myiesha Beard, David Bowman, Debby Brian, Ben Cavin, Nakeisha Cleveland, Reagan Elkins, Donna Kline, Thomas Scott, and Darnell Waites.

BOARD MEMBERS ABSENT: None.

OTHERS PRESENT: Dr. Samantha Bland-Naquin, David Beck, Allyson Bennett, Michael Devall, Mandi Foretich, Dawn Fuller, Julie McLin, Larry Meese, Theresa Payment, Staci Sullivan, Todd Walters, Lakyshia Williams, Patty Williams, and Laurie Breedlove.

<u>CALL TO ORDER</u>: The meeting was called to order at 6:00 p.m. by Thomas Scott.

<u>INVOCATION:</u> The invocation was led by Darnell Waites.

<u>PLEDGE OF ALLEGIENCE:</u> The pledge of allegiance was led by David Bowman.

<u>MEETING AGENDA APPROVAL</u>: On a motion by David Bowman, second by Nakeisha Cleveland, the meeting agenda was unanimously approved.

PUBLIC COMMENTS: None.

<u>CONSENT AGENDA:</u> On a motion by David Bowman, second by Ben Cavin, the Board unanimously approved the consent agenda that consisted of the contents of the documents listed below.

- Customer Service Report May 2024
- Quality / Performance Improvement Report May 2024
- Growth Report May 2024
- 04-22-2024 Medical Executive Committee Meeting Minutes
- 04-29-2024 Foundation Corporate Board Meeting Minutes
- 04-29-2024 Board of Commissioners Meeting Minutes

COMMITTEE REPORTS:

<u>Finance Committee:</u> On a motion by Reagan Elkins, second by David Bowman, the Board unanimously approved the meeting minutes of the April 29, 2024, Finance Committee meeting.

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On a motion by David Bowman, second by Ben Cavin, the Board unanimously approved the financial statements for the month ended April 30, 2024.

REPORTS TO THE BOARD:

<u>Board Chair's Report – Thomas Scott</u>: Attended the CHC Leadership Conference April 30 – May 2. Focus was on employee satisfaction, how staff morale effects patient care, and the importance of executive leadership and board visibility.

Chief Executive Officer's Report – Larry Meese:

- Social admissions are becoming more challenging. Multidisciplinary team is developing process to improve the situation.
- Lab's Joint Accreditation is complete and good until January 2026.
- Staff Development acquired ability to test out eligible staff with lengthy Epic training.
- Celebrated Hospital Week 13-18 May with culminating picnic.
- Preparing for the GI transition between Doctors' Sajja and Shaikh.
 Maintaining full case load during the transition through diligent scheduling.
- Epic's automated appointment notifications improved (reduced) Wound Care's no-shows by 19%.
- Badge tap and go replaced fingerprint readers in shared areas.
- New risk management reporting system now operational.
- To date, 11 contracts terminated due to Epic installation, resulting in \$375K annual savings.
- Patient tower wifi equipment ordered for patient tower and existing building.
- Preparations progressing for opening the allergy clinic in August.
- Attended CHC's leadership conference 30 April 2 May.
- Baker Chamber of Commerce's Chair for golf tournament held 6 May.

<u>Chief Nursing Officer's Report – Staci Sullivan:</u>

- Ronniecia "Ro" Rutledge, RN, Emergency Department, received the Celebrate Nursing Award from the Baton Rouge District Nurses Association.
- Lane RMC celebrated National Nurses Week May 6-10. Congratulations to the winners of the LRMC's 2024 Nursing Excellence Awards:
 - "Baby's Bottom Award" smoothest in times of crisis, Tammy Lemire, RN, ICU.
 - "Social Butterfly Award" easily makes friends and loves to socialize, Paula Navarre, RN, MedSurg/Tele.
 - "Live Wire Award" full of energy and enthusiasm, Ashley Martin, RN, LDRP.
 - o "Extra Mile Award" for giving 110%, Ro Rutledge, RN, ED.

- "Mission Impossible Award" able to accomplish the impossible, Kelsi Melancon, RN, ED.
- "Ray of Sunshine" great customer service and the brightest smile, Chassidy Hoyt, RN, LDRP.
- o "Kool and the Gang Award" excellence in teamwork, Megan Anthony, RN, OR.
- "TXTNG Award" the Techiest Nurse, Courtney Travis, RN, Surgery.
- "Like a Boss Award" leader that motivates, mentors, and makes a difference, Dawn Fuller, RN, LDRP Director.
- Louisiana Perinatal Quality Collaborative (LaPQC) re-designated Lane RMC as a Birth Ready + facility.
- Annual Board of Pharmacy CDS Inspection completed on May 10 without deficiencies.
- Lane's first procurement of a heart and kidneys performed by Louisiana Organ Procurement Agency in OR on April 27. An "Honor walk" was arranged by staff for the family of the donor patient.
- "Lane's Road to Robotics" Dinner with the Doc's held on April 25. Dr. Daryl Marx, a General Surgeon at OLOL, presented his story to our General Surgeons.
- An LDRP education task force was formed including nursing, RT, pediatricians, and Infamedics neonatologists for neonatal / pediatric education improvements. The first session was May 10.
- Respiratory Therapy completed an in-service on April 22, led by Deborah Mann and Stephanie Rogers. The topics covered were capillary blood gasses and arterial blood gasses.
- Nursing Administration met with Medical Solutions and Geaux Care contract nurse providers to amend contract for EPIC training expenses.

<u>Medical Staff Report – Samantha Bland-Naquin</u>: Education provided to medical staff on the recent revisions to the medical staff bylaws and policies, and antibiotic stewardship.

<u>Quarterly Report – Customer Service – Dawn Fuller:</u>

- Weekly rounding with new admits by customer service director on Mondays and by executive leadership throughout the week.
- Inpatient discharge follow-up calls for April 2024 included day surgery at 100%, LDRP at 100%, ICU/IMC at 100%, LRC at 100%, MST not completed, re-implemented.
- Hospital Wide Patient Satisfaction Committee next meeting May 2024.
- Patient satisfaction campaign/focus group possible participant list compiled. May meeting date TBD.
- Inpatient scores Q3 FY 2024 Rate the Hospital 0-10 at 52nd percentile with 93 returns, and Recommend the Hospital at 49th percentile with 93 returns.

- ED Press Ganey scores for Q3 FY 2024 are the highest to date at the 81st percentile.
- Ambulatory surgery Press Ganey scores experienced some issues with returns, current score reports are not accurate with only 12 returns at this time for Q3 2024. Resolution in progress.
- Patient/Family Advisory Council recruitment of additional members underway.
- Involvement with care transition team includes planned improvement and updates to patient handbook and to the DC folder and NSTR. Meeting with quality and marketing.
- Completed strategic planning meetings and updates to MBO FY 2025 are in progress.

<u>CHC Report – Craig Sims</u>: The monthly board report and education on CMS SAFER Guides included in the meeting packet.

Expansion Project Report – David Beck:

- Items completed in the last month:
 - Construction submittals being reviewed by the design team to maintain schedule and minimize any delay in delivery.
 - Gypsum board nearing completion on floor four and about 50% complete on floor three.
 - Window curtainwall, storefront, and glass installation complete except for areas being maintained for construction material access.
 - Interior framing nearing completion on the second floor and about 50% complete on the first floor.
 - Floor preparation and patient bathroom slope started on the floor four.
 - Mechanical, plumbing and electrical overhead rough-in continues on floors two and one.
 - Lower roof areas complete.
 - Demolition in Admitting Renovation/ Front Canopy (Phase 1B) nearing completion.
- Items upcoming this month:
 - Brick and cast stone on first floor on the west and south elevations to be complete.
 - Tiling and epoxy in patient toilets to begin on floor four.
 - Interior framing will continue with topping out of priority walls for mechanical, electrical, and plumbing rough-in on floors one and two.
 - o Gypsum board work to continue on floor three and start on floor two.
 - Mechanical, plumbing, and electrical overhead hanger rough-in will continue on floors two and one.
 - New tower construction completion is estimated in fall of 2024 and the additional renovation construction completion is estimated in fall of 2025.

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BOARD EDUCATION - Michael Devall: Review of Lane's vision, mission, and values.

EXECUTIVE SESSION FOR STRATEGIC PLANNING AND PERSONNEL: On a motion by Darnell Waites, second by David Bowman, the Board unanimously agreed to enter into executive session for the purpose of personnel and strategic planning.

<u>REGULAR SESSION</u>: On a motion by Nakeisha Cleveland, second by David Bowman, the Board unanimously agreed to enter into regular session.

<u>MEDICAL STAFF CREDENTIALING</u>: On a motion by Ben Cavin, second by David Bowman, the Board unanimously approved the following credentialing recommendations by the Medical Executive Committee:

INITIAL APPLICATONS									
Last Name	First Name	Degree	Specialty	NPI	Medical Group				
Baldawi	Muaamar	DO	Hospital Medicine	1063031086	Our Lady of the Lake Physician Group - Hospital				
			-		Medicine Service				
Crapanzano	Michael	MD	Cardiovascular Disease	1811996184	Pediatric Cardiology of Louisiana, LLC				
Cummings	Cameron	MD	Diagnostic Radiology	1437387669	Radiology Associates, LLC				
Do	Tal	MD	Hospital Medicine	1093275331	Our Lady of the Lake Physician Group - Hospital				
					Medicine Service				
Heffernan	Kenny	CRNA	Anesthesiology	1033255500	Diversified Professionals, Inc.				
Nazari	Natasha	MD	Telepsychiatry	1194285569	QLER Telepsychiatry				
					Our Lady of the Lake Physician Group - Hospital				
Olisa	Charles	MD	Hospital Medicine	1265582837	Medicine Service				

Olisa	Charles	MD	Hospital Medicine	1200002037	Medicine Service		
REAPPOINTMENT APPLICATONS							
Last Name	First Name	Degree	Specialty	NPI	Medical Group		
Bourgeois	Danny	MD	General Surgery	1285824334	Lane Surgery Group		
Brown	Tanya	NP	Hospital Medicine	1134618507	Our Lady of the Lake Physician Group - Hospital		
			'		Medicine Service		
Bryant	Deborah	PA	Emergency Medicine	1679095863	Professional Emergency Physician Associates (PEPA)		
					Our Lady of the Lake Physician Group - Critical Care		
Bullock	Brittany	NP	Critical Care	1760129985	Medicine Service		
Charcap	Jessica	CSFA	Orthopedics	1114563483	Baton Rouge Orthopaedic Clinic (Zachary location)		
					Our Lady of the Lake Physician Group - Critical Care		
Chua	Kelvin	NP	Critical Care	1952031494	Medicine Service		
Clark	Angela	PA	Emergency Medicine	1861627093	Professional Emergency Physician Associates (PEPA)		
Corona	Raynold	MD	Nephrology	1790782068	Renal Associates		
Daire	Valerie	PA	Emergency Medicine	1972155851	Professional Emergency Physician Associates (PEPA)		
Drummond	Zarius	MD	Pathology	1093733412	Pathology Group of Louisiana		
			Obstetrics &				
Gautreaux	Jeanne Nikki	MD	Gynecology	1003057076	Lane OBGYN		
Harton	Anthony	MD	Pathology	1699735688	Pathology Group of Louisiana		
Hebert	Mitchell	MD	Nephrology	1861499154	Renal Associates		
					Our Lady of the Lake Physician Group - Hospital		
Holt	TreyVon	MD	Hospital Medicine	1518428739	Medicine Service		
Kidder	Benjamin	MD	Neurology	1114259975	The NeuroMedical Center		
Landry	Robert	MD	Nephrology	1841297124	Renal Associates		
Lea	Amanda	DO	Internal Medicine	1609036466	Lane Regional Medical Center		
Louque	Jennifer	NP	Nephrology	1568619021	Renal Associates		
Luscy	Christopher	MD	Nephrology	1255338521	Renal Associates		
Murrill	William	MD	Nephrology	1285736173	Renal Associates		
Normand	Joan	RNFA	Orthopedics	1235249517	Baton Rouge Orthopaedic Clinic (Zachary location)		
Nunez	Amberly	MD	Pathology	1265693535	Pathology Group of Louisiana		
	William						
Rufini	"Trey"	CRNA	Anesthesiology	1386888600	Diversified Professionals, Inc		

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Sajja	Krishna	MD	Gastroenterology	1477931053	Lane Gastroenterology
Steigner	John	MD	Diagnostic Radiology	1710982657	Houma Radiology Associates
Tiemann	William	MD	Diagnostic Radiology	1831148923	Houma Radiology Associates
Walker	Anne	MD	Diagnostic Radiology	1568467231	Houma Radiology Associates
Waters	Alexander	CRNA	Anesthesiology	1871832337	Diversified Professionals, Inc
			Cardiovascular		
Watson	Kimberly	NP	Disease	1992461461	Cardiovascular Institute of the South
					Baton Rouge Orthopaedic Clinic (Baton Rouge
Whatley	John	MD	Orthopedics	1053610865	location)

<u>ADJOURNMENT</u>: There being no further business, on a motion by David Bowman, second by Darnell Waites, the Committee unanimously agreed to adjourn.